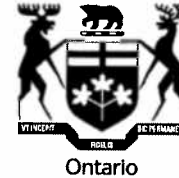


**Ministry of Community
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Queen's Park
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Tel.: (416) 325-5225

**Ministère des Services
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OCT 25 2012

Ms. Donna M. Jack
President
Roll a Mile
access@rollamile.com

Dear Ms. Jack:

I have read the open letter you posted on your blog regarding information provided on my ministry's website stating the Accessibility Directorate of Ontario, the Ministry of Community and Social Services and the Government of Ontario do not endorse accessibility consultants.

The Government of Ontario cannot promote or endorse services provided by private-sector businesses even in instances where important services such as yours are being provided. While some organizations are in a financial position to hire consultants to help them meet the requirements of the accessibility standards, other organizations would find the additional financial burden limits their resources that could be allocated to improving accessibility. To help all obligated organizations meet their commitments, free educational tools and templates are provided on my ministry's website to make it easier for organizations to understand what they need to do and how to do it.

My government recognizes the valuable services that private-sector businesses provide, both related to supporting organizations to implement the accessibility standards we have set, and to support organizations to increase accessibility more broadly.

Making Ontario more accessible is a goal we all share.

Thank you for taking the time to write about your concerns.

Sincerely,

A handwritten signature in black ink, appearing to be "John Milloy".

John Milloy
Minister